

# ReconAssist™

BY ecentric

Boost efficiency, accuracy, and health of your financial payments ecosystem with ReconAssist™ – the ultimate automated reconciliation tool.



## KEY CAPABILITIES

- High volume transaction processing
- EFT/VAS/Wallet/ATM/Online/Cash transactions
- Advanced dashboards and reports
- Advanced exception handling
- Fees and commissions calculations
- Postings to ERP
- Settlement instructions
- Advanced adjustment configuration
- Approvals and workflows
- Store and Vendor self-configuration
- Notes capture and reporting
- Desktop and tablet friendly
- Saved user specific reports
- On-Prem or hosted by ecentric

Revamp your finance operations from manual, frustrating, time-consuming, error-prone, and expensive to automated, efficient and seamless.



## HOW YOU WILL BENEFIT?

- Single source of truth
- Automated reconciliation
- Monitor ecosystem health
- Proactively fix issues before customers are effected
- Increase efficiency and effectiveness
- Enhance data visibility
- Optimise finance team capacity
- Always audit ready
- Onboard new services quickly
- Reduce errors, lower risk
- Self-manage your data
- Boost job satisfaction, reduce turnover
- Normalise recon across your organisation
- Scale your recon processes
- 24/7 monitoring with proactive support
- Benefit industry wide recon innovation

## THE SOLUTION

ReconAssist™ empowers automation and streamlines data management processes, freeing up your financial teams to prioritise and focus on what truly counts.

Our solution benefits from a team of dedicated, passionate, and highly specialized financial payment experts. Their expertise allows for scalable and efficient reconciliation design processes. With our solution, your teams can effectively manage your entire financial ecosystem through a holistic approach.

With a track record of happy customers built over 15+ years, our customer-driven service and product design tackles all recon pain points ensuring smooth and effective business operations.

ReconAssist™ provides solutions that cater to businesses of all sizes, from small ventures to enterprise-level customers.



## HOW IT WORKS

ReconAssist™ integrates seamlessly with any bank, ERP, and external payment service providers. We configure and apply complex rules effortlessly, enabling sophisticated algorithms to automatically identify exceptions by comparing multiple data sources.

Gain comprehensive visibility through our advanced reports and dashboards that align with your company's structures and processes.

Streamline exception handling, automate fee and commission calculations per transaction, and achieve accurate data posting to your ERP's GL, eliminating the need for manual intervention.



## THE FACTS

01

Simplifies and streamlines your processes by digitising them, eliminating the need for Excel or manual reconciliation methods.

02

Automates exception management and enables efficient monitoring of your entire ecosystem, quickly resolving any issues that arise.

03

Detect and minimise fraud, allowing risk teams to proactively address issues and prevent further damage.

04

Powerful matching algorithm reconciles transactions from multiple data sources, and can seamlessly post to external ERP.

05

Proactively resolves issues before they cause business damage. It offers a fully configurable system with user-friendly rule engines.

06

We provide pricing and packages suitable for businesses of all sizes, accompanied by Enterprise-grade support.

07

Saves your finance team up to 40% of their time, enabling them to prioritise what really makes an impact.

08

Implementation for each service can be completed in just one week depending on service provider readiness.

09

Ensures 100% up time with robust disaster recovery management. It receives continuous support and monitoring, 24/7, 365 days a year.

## WHAT MAKES US DIFFERENT?

ReconAssist™ distinguishes itself from competitors with a strong industry reputation forged over 40+ years of payment experience, making it Africa's leading payment reconciliation tool.

With 99.999% up time, PCI compliance, enterprise-grade support, and seamless onboarding, we are at the forefront, setting high standards in the industry.

## OUR PEOPLE ARE DIFFERENT

Our team has invested over 15+ years of experience, learning from mistakes and achieving the level of maturity required for this technical product. Comprised of top-notch industry experts, our world-class team is dedicated to excellence. The satisfaction of our existing customers is a testament to our passion and product quality.

ACKERMANS

IPEP

Standard Bank

mr price

WOOLWORTHS

FOOD LOVER'S MARKET

bp

FASHION FUSION

TFG

OUTDOOR WAREHOUSE

Massmart  
powered by Walmart

SHOPRITE

Get in touch with us

[www.ecentric.co.za](http://www.ecentric.co.za) | [sales@ecentric.co.za](mailto:sales@ecentric.co.za)

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PAYMENT SYSTEMS